

Terms and Conditions

11 March 2019 – 30 June 2019

Our Feature Promotion:

Throughout the period 11 March 2019 to 30 June 2019, Bay Audiology is offering the following promotions which are applicable to Private, ACC and MOH Subsidy Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.

- **(1) 20% off Advanced and Elite hearing aids.**
- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

General terms and conditions:

- To be eligible for these promotions, client payment of the hearing aids must be made at time of fitting.
- Hearing aids must be ordered between 11 March 2019 to 30 June 2019.
- Offers valid for binaural and monaural purchase of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions

(1) 20% off Advanced and Elite hearing aids:

- Bay Audiology is offering a 20% discount off hearing aids in the Advanced and Elite hearing ranges only.
- Offer available on key partner manufacturer devices only.
- Veterans' Affairs, Insurance and Accessible Ministry of Health fully funded clients are not able to receive the discount.
- Offer cannot be used in conjunction with other discount offers and cannot be redeemed for cash.
- Hearing aids must be purchased between 11 March 2019 to 30 June 2019 from eligible Bay Audiology clinics.

Our Standard Promotions:

Throughout the period 11 March 2019 to 30 June 2019, Bay Audiology is offering the following promotions which are applicable to Private, ACC and Ministry of Health (MOH) Subsidy Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.

- **(2) Free hearing check** for new and current clients 18 years and over.
- **(3) Free consultation** for select clients.
- **(4) 60 day money back guarantee.**
- **(5) Hearing aids from \$495.**
- **(6) \$1,000 government subsidy.**

These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

(2) Free hearing check:

- Bay Audiology is offering free hearing checks to new and current clients 18 years and over.

(3) Free consultation:

- Bay Audiology is offering free hearing consultations to select clients.
- To qualify, you must have received a letter from us (addressed to you) offering this to you, and your free consultation booking needs to be made on or before 5.00pm 28 June 2019.
- The free consultation is to the value of \$79.



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(4) 60 day money back guarantee:

- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. MOH, Veterans' Affairs, ACC or insurance contributions).

(5) Hearing aids from \$495:

- \$495 price is the cost of a pair of hearing aids after the government subsidy of \$1,022.22 available to all New Zealanders aged 16 years and over, once every six years only.
- Offer applies to hearing aid models in the Bay Starter range.
- Audiologist can suggest alternative options that would better suit the needs of the client.

(6) \$1,000 government subsidy:

- The government subsidy of \$1,022.22 for a pair of hearing aids is available to New Zealand citizens and permanent residents aged 16 years and over, once every six years only.

