

Terms and Conditions

7 January 2019 – 30 April 2019

Our Feature Promotions:

- Throughout the period 7 January 2019 to 30 April 2019, Bay Audiology is offering the following promotions which are applicable to **selected clients**. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.
 - **(1) Free upgrade offer for selected clients** when you buy selected hearing aids you can be upgraded to the next level of technology at no charge.
 - **(2) Get up to \$1,000 off selected hearing aid purchases** when you purchase selected hearing aids.
- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as terms and conditions which apply to each individual promotion.

General terms and conditions:

- To be eligible for these promotions, client payment of the hearing aids must be made at time of fitting.
- Hearing aids must be ordered between 7 January 2019 to 30 April 2019
- Offers valid for binaural and monaural purchase of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions.

(1) Free upgrade offer for selected clients

- Bay Audiology is offering a free upgrade of hearing aid technology to select clients on selected technology levels.
- To qualify, the client must have received a letter from Bay Audiology (addressed to the client) offering this to the client.
- Upgrade offer available on all selected manufacturer hearing aid technology,
 - Specifically, on the following technology bands:
 - Purchase Starter hearing aid technology and we will upgrade you to Basic hearing aid technology for no charge.
 - Purchase Basic hearing aid technology and we will upgrade you to Essential hearing aid technology for no charge.
- Monaural purchase hearing aid purchases are eligible for this offer.
- ACC fully-funded, Veterans' Affairs, Insurance, Ministry of Health fully funded and other third-party funded clients are not able to receive this offer.
- Offer cannot be redeemed for cash.
- Clients can earn base Airpoints Dollars on purchases in clinic.
- Hearing aids must be purchased between 7 January 2019 and 30 April 2019 from Bay Audiology clinics.

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(2) Get up to \$1,000 off selected hearing aids purchases

- Bay Audiology is offering a limited time discount, when you buy selected hearing aids.
- Discount offer available on all selected manufacturer hearing aid technology,
 - \$500 off all Active hearing aid technology
 - \$1,000 off all Advanced and Elite hearing aid technology
- Monaural purchases will receive half the discount.
- ACC fully-funded, Veterans' Affairs, Insurance, Ministry of Health fully funded and other third-party funded clients are not able to receive this offer.
- ACC fully-funded clients that choose to top-up a minimum of \$500 including GST on hearing aid technology (excludes accessories and total care packs) are eligible for the discount offer. The maximum top-up would be \$7,792.10 including GST. Top-up amounts range depending on the ACC funding level and how many levels of technology the clients wants to top-up. There is a range of hearing aid products within this range.
- Offer cannot be redeemed for cash.
- Clients can earn base Airpoints Dollars on purchases in clinic.
- Hearing aids must be purchased between 7 January 2019 and 30 April 2019 from Bay Audiology clinics.

Our Standard Promotions:

- Throughout the period 7 January 2019 to 30 April 2019, Bay Audiology is offering the following promotions. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.
 - **(1) Free hearing check** for new and current clients 18 years and over.
 - **(2) Free consultation** for select clients.
 - **(3) 60-day money-back guarantee.**
 - **(4) Hearing aids from \$495.**
 - **(5) \$1,000 Government subsidy.**
 - **(6) Earn Airpoints Dollars™.**
- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as terms and conditions which apply to each individual promotion.

General terms and conditions:

- To be eligible for these promotions, client payment of the hearings aids must be made at time of fitting. Hearing aids must be ordered between 7 January 2019 to 30 April 2019.
- Offers valid for binaural and monaural purchase of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions.

(1) Free hearing check:

- Bay Audiology is offering free hearing checks to new and current clients 18 years and over.
 - This is a basic screening check to determine if hearing loss is present.
 - If you suspect you have hearing loss, we may recommend a full diagnostic hearing test (\$79) so we can determine the extent of hearing loss and find the most suitable options for you.

(2) Free consultation:

- Bay Audiology is offering free hearing consultations to select clients, who have recently seen us for a hearing check.

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- To qualify, the client must have received a letter from Bay Audiology (addressed to the client) offering this to the client, and the client's free consultation booking needs to be made on or before 5:00pm 30 April 2019.
- The free consultation is to the value of \$79.

(3) 60-day money-back guarantee:

- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. Government Subsidy, Ministry of Health fully funded, Veterans' Affairs, ACC or insurance contributions).

(4) Hearing aids from \$495

- \$495 price is the cost of a specific pair of hearing aids after the Government subsidy of \$1,022.22. The Government subsidy is available to all New Zealand citizens and permanent residents aged 16 years and over, once every six years only.
- Offer applies only to hearing aid models in the Bay Audiology Starter range.
- Audiologist may suggest alternative options that would better suit the needs of the client.

(5) \$1,000 Government subsidy

- The Government subsidy of \$1,022.22 for a pair of hearing aids is available to New Zealand citizens and permanent residents aged 16 years and over, once every six years only.

(6) Earn Airpoints Dollars™

- You can earn 1 Airpoints Dollar™ for every \$115 (including GST) you spend when purchasing goods or services at any Bay Audiology clinic (excluding online purchases and third-party funding) and present your Airpoints card.
- Third-party funding may include any monetary contributions made not by the client or client's family (New Zealand Government subsidy, ACC, Veterans' Affairs, Insurance, Ministry of Healthy fully-funded, employer and others.)