

Terms and Conditions

Discount on selected ampli-energy™ and Starkey rechargeable custom hearing aids

May - June 2021

Our Feature Promotion:

Bay Audiology is offering the following promotion, which is applicable to Private, ACC and MOH Subsidy Clients. This promotion is not available in conjunction with any other offer and cannot be redeemed for cash.

(1) Get a \$750 discount on a pair of Advanced or Elite hearing aids within the ampli-energy™ range for select ReSound and Oticon manufactured devices, or Starkey rechargeable customs – only available from 1 May 2021 to 30 June 2021.

- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

General terms and conditions:

- To be eligible for this promotion, client payment of the hearing aids must be made at time of fitting.
- Hearing aids must be ordered between 1 May 2021 to 30 June 2021.
- Offer valid for binaural and monaural purchases of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions.

(1) Get up to a \$750 discount on selected ampli-energy™ and Starkey rechargeable custom hearing aids

- Bay Audiology is offering a limited time discount when a client purchases qualifying hearing aids.
- Offer period is 1 May 2021 to 30 June 2021.
- Offer available on select ReSound and Oticon manufactured devices from the ampli-energy™ range, or Starkey rechargeable customs only.
- The offer allows clients to receive a discount on the following where a pair of hearing aids is purchased:
 - Advanced ReSound or Oticon ampli-energy™, or Starkey rechargeable custom technology receives a \$750 discount.
 - Elite ReSound or Oticon ampli-energy™, or Starkey rechargeable custom technology receives a \$750 discount.
- The discount is halved for monaural purchases.
- Veterans' Affairs, Insurance, Ministry of Health fully funded clients are not able to receive the upgrade offer.
- Clients who receive ACC funding must top-up to the Advanced or Elite technology band from their ACC funded technology level to be eligible for the discount.
- Offer cannot be used in conjunction with other discount offers and cannot be redeemed for cash.
- Hearing aids must be ordered between 1 May 2021 and 30 June 2021 from eligible Bay Audiology clinics.
- Full payment of the hearing aid(s) must be made at time of fitting.

Our Standard Promotions:

Throughout the period 1 May 2021 – 30 June 2021, Bay Audiology is offering the following promotions which are applicable to Private, ACC and Ministry of Health (MOH) Subsidy Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.

- **(2) Free hearing check** for new and current clients 18 years and over.
- **(3) Free consultation** for select clients.
- **(4) 60-day money-back guarantee.**



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(2) Free hearing check:

- Bay Audiology is offering free hearing checks to new and current clients 18 years and over.

(3) Free consultation:

- Bay Audiology is offering free hearing consultations to select clients.
- To qualify, you must have received a communication from us (addressed to you) offering this to you, and your free consultation booking needs to be made on or before 5.00pm 30 June 2021.
- The free consultation is to the value of \$79.

(4) 60-day money back guarantee:

- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. MOH, Veterans' Affairs, ACC or insurance contributions).

Last updated 10 May 2021

