

Terms and Conditions

Rechargeable Upgrade – Advanced to Elite

Oct - Dec 2021

Our Feature Promotion:

Bay Audiology is offering the following promotion, which is applicable to Private, ACC and Ministry of Health Subsidy Clients. This promotion is not available in conjunction with any other offer and cannot be redeemed for cash.

(1) Upgrade from Advanced to Elite rechargeable hearing aids on select manufacturer hearing aids
– only available from 1 October 2021 to 24 December 2021.

- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

General terms and conditions:

- To be eligible for this promotion, full payment of the client's contribution to the hearing aid(s) must be made at time of fitting.
- Offer valid for binaural and monaural purchases of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions.
- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. Ministry of Health), Veterans' Affairs, ACC or insurance contributions).

(1) Upgrade from Advanced to Elite technology

- Bay Audiology is offering a limited time special upgrade to the next level of technology, when a client purchases qualifying Advanced hearing aids from select manufacturers.
- Offer period is 1 October 2021 to 24 December 2021.
- The offer is available on select ReSound, Oticon and Starkey manufactured devices.
 - ReSound and Oticon manufactured devices must come from the ampli-energy™ family.
 - Starkey are manufacturer branded devices.
- The offer allows clients to upgrade from the following technology band if rechargeable hearing aids are purchased:
 - Advanced to Elite technology.
- Oticon manufactured devices from the ampli-energy™ family will also receive an additional \$250 discount per hearing aid purchased (up to \$500 for a binaural purchase) in addition to the upgrade offer.
- Veterans' Affairs, insurance, Ministry of Health and other third-party fully funded clients are not able to receive the discount offer.
- Clients who receive ACC funding must top-up to the Advanced technology band from their ACC funded technology level to be eligible for this offer at their own cost. They will then receive the upgrade from Advanced to Elite at no extra cost.
- Offer cannot be used in conjunction with other discount offers and cannot be redeemed for cash.
- To be eligible for this promotion, the client must purchase their hearing aid(s) between 1 October 2021 and 24 December 2021 from eligible Bay Audiology clinics.



BAY AUDIOLOGY®

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Our Standard Promotions:

Bay Audiology is offering the following promotions, which are applicable to Private, ACC and Ministry of Health Subsidy Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.

- **(2) Free hearing check** for new and current clients 18 years and over.
- **(3) Free consultation** for selected clients.
- **(4) 60-day money-back guarantee.**

Our general terms and conditions above apply to our standard promotions, as well as particular terms and conditions which apply to each individual promotion.

(2) Free hearing check:

- Bay Audiology offers free hearing checks to new and current clients 18 years and over.

(3) Free consultation:

- Bay Audiology is offering free hearing consultations to select clients.
- To qualify, you must have received a communication from us (addressed to you) offering this to you, and your free consultation booking needs to be made on or before 5.00pm 24 December 2021.
- The free consultation is to the value of \$79.

(4) 60-day money back guarantee:

- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. Ministry of Health, Veterans' Affairs, ACC or insurance contributions).

Last updated 20 September 2021

