

Terms and Conditions – Free Gold Total Care Pack

Our Feature Promotion:

Bay Audiology is offering the following promotion between 25 June 2021 and 31 July, which is applicable to Private, ACC and Ministry of Health Subsidy Clients where they are AA Members. This promotion is available in conjunction with other offers. This offer cannot be redeemed for cash.

Free Gold Total Care Pack for selected hearing aid purchases – exclusive to AA Members

These terms and conditions set out some general terms and conditions, as well as particular terms and conditions which apply to this feature promotion.

General terms and conditions:

- To be eligible for this promotion, full payment of the AA Member's contribution to the hearing aid(s) must be made at time of fitting.
- Offer is valid for binaural and monaural purchases of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions.
- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. Ministry of Health, Veterans' Affairs, ACC or insurance contributions).

(1) Free Gold Total Care Pack for selected hearing aid purchases – exclusive to AA Members

- Bay Audiology is offering a limited time offer of a free Gold Total Care Pack for AA Members who purchase selected hearing aids.
- To be eligible for the free Gold Total Care Pack, the AA Member must (i) book a free hearing check or diagnostic hearing consultation between 25 June and 31 July 2021, (ii) attend an appointment between 25 June and 31 August 2021 and (iii) purchase hearing aid(s) by 30 September 2021.
- The free Gold Total Care Pack is available for AA Members who purchase any Advanced or Elite hearing aid technology from preferred manufacturers. It is unable to be sold or given to clients without a corresponding hearing aid purchase.
- The Gold Total Care Pack includes the following and usually retails for \$450:
 - 6 years of electronic hearing aid repairs (including any applicable manufacturer's warranty).
 - Electronic dry kit (a PerfectDry Lux or equivalent).
 - 2-year supply of batteries (for non-rechargeable hearing aids) or 6 years of electronic

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- repairs for rechargeable hearing aid charging docks (1 year from the manufacturer and 5 years from Bay Audiology).
 - Free hearing aid appointments during first 12 months of hearing aid ownership.
 - Starter cleaning kit that includes cleaning wipes, brush and drying container.
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- Full details of the Gold Total Care Pack are available in clinic.
 - For any hearing aid purchases made at other technology levels (Starter, Basic, Essential or Active), AA Members are not eligible for a free Gold Total Care Pack.
 - ACC fully funded, Veterans' Affairs, insurance, Ministry of Health fully funded and other third-party funded clients are not able to receive the free Gold Total Care Pack.
 - Offer can be used in conjunction with other discount offers but cannot be redeemed for cash.
 - To qualify, the AA Member must have a valid membership card and present their card at the time of the appointment.
 - AA Member benefits are non-transferrable to another family member / person.
 - If a client wishes to become an AA Member to take advantage of this offer during an appointment, they must share their valid membership details before they complete the fitting of hearing aids.