

# Terms and Conditions

## Advanced to Elite Upgrade Offer

### Mar - Apr 2021

#### Our Feature Promotion:

Bay Audiology is offering the following promotion, which is applicable to Private, ACC and MOH Subsidy Clients. This promotion is not available in conjunction with any other offer and cannot be redeemed for cash.

**(1) Upgrade from Advanced to Elite hearing aids within the ampli-connect™ and ampli-energy™ families for select ReSound and Oticon manufactured devices – only available from 1 March 2021 to 30 April 2021.**

- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

#### General terms and conditions:

- To be eligible for this promotion, client payment of the hearing aids must be made at time of fitting.
- Hearing aids must be ordered between 1 March 2021 to 30 April 2021.
- Offers valid for binaural and monaural purchases of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions

#### (1) Upgrade from Advanced to Elite technology

- Bay Audiology is offering a limited time special upgrade to the next level of technology, when a client purchases qualifying Advanced hearing aids from select manufacturers.
- Offer period is 1 March 2021 to 30 April 2021.
- Offer available on select ReSound and Oticon manufactured devices from either the ampli-connect or ampli-energy families.
- The offer allows clients to upgrade from the following technology band within the same product family:
  - Advanced ampli-connect to Elite ampli-connect technology
  - Advanced ampli-energy to Elite ampli-energy technology
- Veterans' Affairs, Insurance, Ministry of Health fully funded clients are not able to receive the upgrade offer.
- Clients who receive ACC funding must top-up to the Advanced technology band from their ACC funded technology level to be eligible for this offer at their own cost. They will then receive the upgrade from Advanced to Elite at no extra cost.
- Offer cannot be used in conjunction with other discount offers and cannot be redeemed for cash.
- Hearing aids must be ordered between 1 March 2021 to 30 April 2021 from eligible Bay Audiology clinics.
- Full payment of the hearing aid(s) must be made at time of fitting.



**BAY AUDIOLOGY®**

# Terms and Conditions

## Advanced to Elite Upgrade Offer

### Mar - Apr 2021

#### Our Standard Promotions:

Throughout the period 1 March 2021 to 30 April 2021, Bay Audiology is offering the following promotions which are applicable to Private, ACC and Ministry of Health (MOH) Subsidy Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.

- **(2) Free hearing check** for new and current clients 18 years and over.
- **(3) Free consultation** for select clients.
- **(4) 60-day money-back guarantee.**

These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

#### **(2) Free hearing check:**

- Bay Audiology is offering free hearing checks to new and current clients 18 years and over.

#### **(3) Free consultation:**

- Bay Audiology is offering free hearing consultations to select clients.
- To qualify, you must have received a communication from us (addressed to you) offering this to you, and your free consultation booking needs to be made on or before 5.00pm 30 April 2021.
- The free consultation is to the value of \$79.

#### **(4) 60-day money back guarantee:**

- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. MOH, Veterans' Affairs, ACC or insurance contributions).

Last updated 17 February 2021



**BAY AUDIOLOGY®**