

Terms and Conditions

Our Feature Promotion:

Bay Audiology is offering the following promotions which are applicable to Private, ACC and MOH Subsidy Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.

- **\$250 hearing aids with Government subsidy** – only available on selected hearing aids from 3 February 2020 to 31 March 2020.
- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

General terms and conditions:

- To be eligible for these promotions, client payment of the hearing aids must be made at time of fitting.
- Hearing aids must be ordered between 3 February 2020 to 31 March 2020.
- Offers valid for binaural and monaural purchase of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions

(1) \$250 hearing aids with Government subsidy

- Bay Audiology is offering a limited time special offer of \$250 Hearing Aid(s) when purchased with the Government subsidy.
- Offer period is 3 February 2020 to 31 March 2020.
- This offer is only available for ReSound Enya 2 BTE hearing aids.
- The Government subsidy of \$1,022.22 for a pair of hearing aids is available to New Zealand citizens and permanent residents aged 16 years and over, once every six years only.
- Offer valid for binaural and monaural purchase of hearing aids.

Our Standard Promotions:

Throughout the period 3 February 2020 to 31 March 2020, Bay Audiology is offering the following promotions which are applicable to Private, ACC and Ministry of Health (MOH) Subsidy Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.

- **(3) Free hearing check** for new and current clients 18 years and over.
- **(4) Free consultation** for select clients.
- **(5) 60-day money-back guarantee.**

These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as particular terms and conditions which apply to each individual promotion.

(2) Free hearing check:

- Bay Audiology is offering free hearing checks to new and current clients 18 years and over.

(3) Free consultation:

- Bay Audiology is offering free hearing consultations to select clients.
- To qualify, you must have received a communication from us (addressed to you) offering this to you, and your free consultation booking needs to be made on or before 5.00pm 31 March 2020.
- The free consultation is to the value of \$79.

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(4) 60-day money back guarantee:

- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. MOH, Veterans' Affairs, ACC or insurance contributions).