

Terms and Conditions

1 November 2018 – 21 December 2018

Our Feature Promotions:

- Throughout the period 1 November 2018 to 21 December 2018, Bay Audiology is offering the following promotions which are applicable to Private and Government Subsidy (MOH) Clients. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.
 - **(1) Airpoints™ Bonus Offer - Earn up to 800 Airpoints Dollars™ on selected hearing aid purchases** when you buy selected hearing aids. ACC fully funded clients that choose to top-up a minimum of \$500 including GST on hearing aid technology are eligible.
 - **(2) Get \$1,000 off selected hearing aid purchases** when you buy the ReSound LiNX Quattro Rechargeable hearing aids and Phonak Titanium hearing aids.
 - **(3) Be in to win one of four prizes of 1,000 bonus Airpoints Dollars** for leads who receive the Airpoints EDM, and book and attend a free hearing check appointment.
- These terms and conditions set out some general terms and conditions that apply to all promotions (directly below), as well as terms and conditions which apply to each individual promotion.

General terms and conditions:

- To be eligible for these promotions, client payment of the hearing aids must be made at time of fitting.
- Hearing aids must be ordered between 1 November 2018 to 21 December 2018
- Offers valid for binaural and monaural purchase of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions.

(1) Airpoints bonus offer – Earn up to 800 Airpoints Dollars

- Bay Audiology is offering a limited time Airpoints bonus offer, when you buy selected hearing aids you can earn up to 800 Airpoints Dollars.
- Offer available on all preferred manufacturer hearing aid technology.
 - Specifically, on the following technology bands:
 - Purchase Active hearing aids and earn 200 Airpoints Dollars (monaural purchase will earn 100 Airpoints dollars).
 - Purchase Advanced hearing aids and earn 400 Airpoints Dollars (monaural purchases will earn 200 Airpoints dollars).
 - Purchase Elite hearing aids and earn 800 Airpoints Dollars (monaural purchases will earn 400 Airpoints dollars).
- Monaural purchases will earn half the amount of Airpoints Dollars.
- ACC fully-funded, Veterans' Affairs, Insurance, Ministry of Health fully funded and other third-party funded clients are not able to receive the bonus offer.
- ACC fully-funded clients that choose to top-up a minimum of \$500 including GST on hearing aid technology (excludes accessories and total care packs) are eligible for the bonus offer. The maximum top-up would be \$6,292.10 including GST. Top-up amounts range depending on the ACC funding level and how many levels of technology the client wants to top-up. There is a range of hearing aid products within this range.
- Offer cannot be redeemed for cash.
- Clients can earn base Airpoints Dollars on purchases as well as the bonus offer.
- The bonus offer is not available to be used in conjunction with any other offer.
- Hearing aids must be purchased between 1 November 2018 to 21 December 2018 from Bay Audiology clinics.

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(2) Get \$1,000 off selected hearing aids

- Bay Audiology is offering a limited time discount of \$1,000 off, when you buy selected hearing aids.
- Offer available on the following products:
 - ReSound LiNX Quattro Rechargeable hearing aids (binaural purchases only)
 - Phonak Titanium hearing aids
- Monaural purchases of the Phonak Titanium hearing aids will get \$500 off.
- Monaural purchases of the ReSound LiNX Quattro Rechargeable hearing aids are excluded from this offer.
- ACC fully-funded, Veterans' Affairs, Insurance, Ministry of Health fully funded and other third-party funded clients are not able to receive the bonus offer.
- ACC fully-funded clients that choose to top-up a minimum of \$500 including GST on hearing aid technology (excludes accessories and total care packs) are eligible for the bonus offer. The maximum top-up would be \$6,292.10 including GST. Top-up amounts range depending on the ACC funding level and how many levels of technology the clients wants to top-up. There is a range of hearing aid products within this range.
- Offer cannot be redeemed for cash.
- Clients can earn base Airpoints Dollars on purchases as well as the bonus offer.
- Hearing aids must be purchased between 1 November 2018 to 21 December 2018 from Bay Audiology clinics.

(3) Be in to win one of four prizes of 1,000 bonus Airpoints Dollars

- By entering the competition, each entrant will be deemed to have accepted these terms and conditions and to have agreed to be bound by them.
- Entry into Bay Audiology's 1000 Bonus Airpoints Competition is restricted to Airpoints eDM recipients aged 18 years and over who book and attend a hearing check appointment at any Bay Audiology clinic between 1 November 2018 and 21 December 2018 inclusive.
- Upon completion of the Free Hearing Check appointment, the client will be automatically entered into the prize draw by Bay Audiology.
- The prize winner will receive 1000 Bonus Airpoints Dollars.
- There will be four prizes each of 1000 Bonus Airpoints Dollars.
- The prize winners will be drawn at random on Monday 14 January 2019 at Bay Audiology Support Office, 4 Fred Thomas Drive, Takapuna, Auckland.
- The prize winners will be notified by the telephone number associated with their account.
- Deliver of the prize will be done in partnership with Airpoints.
- The winner's name, phone number and date of birth will be provided to Airpoints who will pay the prize into the prize winner's Airpoints account.
- The Prize is non-transferable and cannot be exchanged for cash, products or services.
- In the event that the prize winner cannot be contacted by Friday 18 January 2019, the prize will be redrawn.

Our Standard Promotions:

- Throughout the period 1 November 2018 to 21 December 2018, Bay Audiology is offering the following promotions. These promotions are not available in conjunction with any other offer and cannot be redeemed for cash.
 - **(2) Free hearing check** for new and current clients 18 years and over.
 - **(3) Free consultation** for select clients.
 - **(4) 60-day money-back guarantee.**
 - **(5) Hearing aids from \$495.**
 - **(6) \$1,000 Government subsidy.**
 - **(7) Earn Airpoints Dollars™.**

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General terms and conditions:

- To be eligible for these promotions, client payment of the hearing aids must be made at time of fitting. Hearing aids must be ordered between 1 November 2018 to 21 December 2018.
- Offers valid for binaural and monaural purchase of hearing aids.
- Standard manufacturer warranty conditions apply to any hearing aids purchased.
- To the extent permitted by law, Bay Audiology can amend, vary, suspend or terminate these terms and conditions at any time.
- Bay Audiology employees and their families are not entitled to any of these promotions.

(2) Free hearing check:

- Bay Audiology is offering free hearing checks to new and current clients 18 years and over.
 - This is a basic screening check to determine if hearing loss is present.
 - If you suspect you have hearing loss, we may recommend a full diagnostic hearing test (\$79) so we can determine the extent of hearing loss and find the most suitable options for you.

(3) Free consultation:

- Bay Audiology is offering free hearing consultations to select clients, who have recently seen us for a hearing check.
- To qualify, the client must have received a letter from Bay Audiology (addressed to the client) offering this to the client, and the client's free consultation booking needs to be made on or before 5:00pm 21 December 2018.
- The free consultation is to the value of \$79.

(4) 60-day money-back guarantee:

- Hearing aids may be exchanged for other products (of the same or lesser value), or may be returned for a refund, within 60 days of purchase.
- Bay Audiology reserves the right to refuse to exchange or refund hearing aids where the hearing aid (including its parts) have not been returned or have been damaged or lost.
- Any refund paid will be the amount paid by the client only, which will not include any discounts or funders' contributions (e.g. Government Subsidy, Ministry of Health fully funded, Veterans' Affairs, ACC or insurance contributions).

(5) Hearing aids from \$495

- \$495 price is the cost of a specific pair of hearing aids after the Government subsidy of \$1,022.22. The Government subsidy is available to all New Zealand citizens and permanent residents aged 16 years and over, once every six years only.
- Offer applies only to hearing aid models in the Bay Audiology Starter range.
- Audiologist may suggest alternative options that would better suit the needs of the client.

(6) \$1,000 Government subsidy

- The Government subsidy of \$1,022.22 for a pair of hearing aids is available to New Zealand citizens and permanent residents aged 16 years and over, once every six years only.

(7) Earn Airpoints Dollars™

- You can earn 1 Airpoints Dollar™ for every \$115 (including GST) you spend when purchasing goods or services at any Bay Audiology clinic (excluding online purchases and third-party funding) and present your Airpoints card.

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- Third-party funding may include any monetary contributions made not by the client or client's family (New Zealand Government subsidy, ACC, Veterans' Affairs, Insurance, Ministry of Healthy fully-funded, employer and others.)